From: Bob

To: Microsoft ATR

Date: 12/8/01 7:18pm

Subject: Microsoft Settlement

Renata B. Hesse Antitrust Division U.S. Department of Justice 601 D Street NW Suite 1200 Washington, DC 20530-0001

Dear Ms. Hesse,

I have watched the Microsoft case since it's beginning and have lost faith in our system because of it. The part of the settlement that surprised me the most is the idea that Microsoft would provide free software to the educational community. The basic idea of this falls right in line with what caused them to be in the spot they are in.

The average user of a computer does not realize that he or she is being denied any choices because there are no choices in the primary locations people make their purchases. Please continue working toward a viable settlement that will provide a choice for the consumer.

Thank you.

Robert Parker Aurora, Colorado 80011